



# FORTE

Social dialogue for skills, training and working conditions in social services



Project No.: 101051751

## Joint seminar on evolving jobs, skills and training needs in social services

- **Date:** 25 April 2023 ► **Start Time – End Time:** 14h00 – 16h30 CEST ► **Place:** online
- **Interpretation:** English, French, German, Portuguese, Spanish

In recent years, there has been a shift towards more person-centred social services, in the community and at home, rather than in residential settings. Delivering these alternative care models often requires **new skills and training needs** to those in residential care, and also poses different risks. One big factor is how technology and digital solutions can impact the work and workload in these new models of care and the skills needed to manage these digital solutions.

In light of this, the Social Employers and EPSU have commissioned research on the evolving skills and training needs of social services workers. During the webinar, researchers from the [European Centre for Social Welfare Policy and Research](#) will present the main findings from this research. This will be followed by a discussion on skills expectations, perspectives and solutions.

The webinar is held in the framework of the FORTE project, which pays special attention to the role of social partners and collective bargaining in managing evolving job profiles, skills, and training needs, and ensuring good working conditions.

### Draft Agenda

#### 14:00 Opening remarks

- Tuscany Bell, Policy Coordinator Social Services and Youth, EPSU

#### 14:05 Presentation of main findings from the draft report on "Evolving jobs, skills, and training needs in the social services sector and the role of social partners in managing changes", Q&A

*Moderator: Tuscany Bell, EPSU*

- Magdi BIRTHA & Sabina GJYLSHENI, European Centre for Social Welfare Policy and Research

#### 14:40 A European perspective on skills: EU Care Strategy and Year of Skills 2023

*Moderator: Tuscany Bell, EPSU*

- Flaviana Teodosiu, European Commission DG Employment, Social Affairs and Inclusion, Directorate for Social Policies



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## **15:00 Good practices at national level presented by employers' and employees' representatives, Q&A**

*Moderator: Alina Pavicevac, Social Employers*

- Tim Kind, Policy Advisor Labour Market, ActiZ (NL)
- Gertrude Spiteri, Human Resources Manager, Agenzija Sapport (MT)
- Jacqueline Fiorentino, Federal Secretary for social work, CFDT (FR)

## **15:30 CEDEFOP Skills Forecast in the social services sector, Q&A**

*Moderator: Sylvain Renouvel, Social Employers*

- Ilias Livanos, Expert at the Department for Skills and the Labour Market, European Center for the Development of Vocational Training (CEDEFOP)

## **16:00 Conclusions and next steps**

- Sylvain Renouvel, Director, Social Employers



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